

AMENDMENTS TO THE CLAIMS:

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1. (CURRENTLY AMENDED) A method for obtaining information regarding events to be taking place within a software program to be used by a customer on a computing device, comprising:

including, for each of a number of selected events, an indicator within the software program that records the selected event, the indicator including a text string descriptive of the selected event;

assigning and including a unique tag corresponding to each text string;
creating an index mapping each tag to the corresponding text string; and
removing each text string from the program prior to transferring the program to a customer.

2. (ORIGINAL) The method of claim 1, further comprising:
creating, on the computing device, a file of the recorded events including the unique tag for each event;

receiving, from the computing device, the file of the recorded events;
processing the file, by replacing into the file, the text string corresponding to each tag within the file; and

outputting a text string record of the events which took place within the software program,

thereby providing a software provider a text record of the events taking place in the program to determine how the program may have failed.

3. (ORIGINAL) The method of claim 1, wherein the indicator is a function call.

4. (ORIGINAL) The method of claim 2, further comprising:

as the program executes on the computing device, limiting the size of the file of the recorded events.

5. (ORIGINAL) The method of claim 4, further comprising:

in response to a failure of the program on the computing device, automatically transmitting the file to a repository accessible by the software provider.

6. (ORIGINAL) The method of claim 5, wherein the failure is a crash of the program.

7. (ORIGINAL) The method of claim 1, further comprising including within selected indicators an identifier, the identifier identifying information unwanted by a software provider.

8. (ORIGINAL) The method of claim 7, further comprising:

filtering out, prior to transmittal of the file to the repository, selected data indicated by the identifier as unwanted information.

9. (CURRENTLY AMENDED) A computer-readable medium having computer-executable instructions for performing a method for obtaining information regarding events to be taking place within a software program to be used by a customer on a computing device, comprising:

searching for a text string within the software program descriptive of a selected event;
assigning and including a unique tag to each text string found;
creating an index mapping each tag to the corresponding text string; and
removing each text string from the program.

10. (CURRENTLY AMENDED) A computer system having a processor, a memory, and an operating environment, the computer system operable to execute a method for obtaining information regarding events to be taking place within a software program to be used by a customer on a computing device, comprising:

searching for a text string within the software program descriptive of a selected event;
assigning and including a unique tag to each text string found;
creating an index mapping each tag to the corresponding text string; and
removing each text string from the program.

11. (ORIGINAL) A method for recording program information, by a software provider, about events to be taking place within a software program executing on a computer to be used by a customer, comprising:

including, for each of a number of selected events, an indicator within the software program that records the selected event, the indicator including a text string descriptive of the selected event;
coding the text string with a unique tag corresponding to each text string;
creating a decoding file mapping each unique tag to the corresponding text string; and
removing each text string from the program prior to transferring the program to a customer.

12. (ORIGINAL) The method of claim 11, further comprising receiving, from the customer, a file of the recorded events, the file including the unique tag for each event;
decoding the file by mapping the coded tag with the corresponding text string; and
outputting a text string record of the events which took place within the software program,

thereby providing the software provider with a text record of the events taking place in the program to determine how the program may have failed.

13. (NEW) The method of claim 2, further comprising:
deleting the file when the program closes normally, without crashing.

14. (NEW) The method of claim 7, wherein the unwanted information is sensitive or personal information about the customer.